

QUESTIONS AND ANSWERS

August 12, 1998

Depending upon your computer's configuration, the following questions may come up. This will be updated if more questions come to our attention.

Q: When I double-click "Cviewer.exe" to launch the "Contract Viewer", I get an error message and cannot proceed to view drawings or bid documents. How can I access them?

A: There is another way to view them by bypassing the Contract Viewer. The steps are as follows:

To view Bid Documents, i.e., "Complete Contract Requirements" or "Bidder's Packet":

1. In Explorer or File Manager, select your CD drive, shown as "D:" below.
2. Double-click on the "Acroread" folder.
3. Double-click on the "D:\Acroread\Acroread.exe" file to launch Acrobat Reader.
4. In Acrobat Reader, click <File> <Open> and select either "D:\Meadows\Complete.pdf" or "D:\Meadows\Bidder.pdf" file.

To view Drawings:

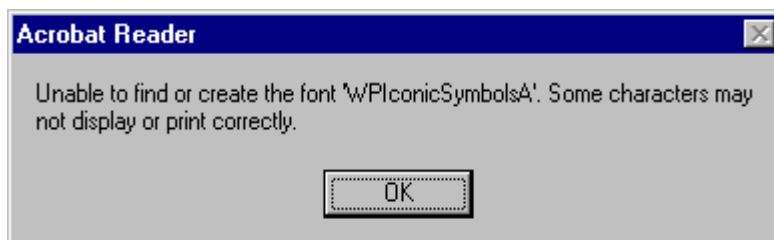
1. In Explorer or File Manager, select your CD drive, shown as "D:" below.
2. Double-click on the "Svread" folder.
3. Double-click on the "D:\Svread\Svreader.exe" file to launch Source View Reader.
4. In Source View Reader, click <File> <Open> and select the drawing division you want to view.

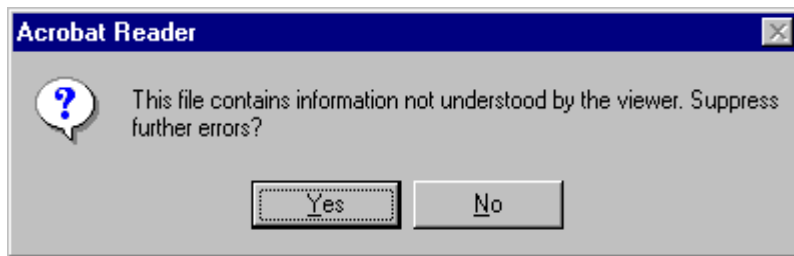
For division "A.", select "D:\Meadows\A.svd"

For division "B", select "D:\Meadows\B.svd", etc.

The Source View Reader reads (.cal) files which are contained in Source View Documents (.svd) files.

Q. When I select the bookmark in Acrobat Reader to view the SF-1442 form in the "Complete Contract Requirements" and the "Bidder's Packet", I get the following error message. What does it mean, and am I seeing the correct document?





A: The error message indicates that the font is not available. This only affects the arrowhead symbol in blocks 9, 17, and 24. The arrowhead will show up as a dot rather than an arrowhead. All of the other information is correct.

Q: When I printed out documents and/or drawings, I got an error message saying I ran out of printer memory. How can I print these out?

A: Print the documents/drawings out in smaller increments, rather than the whole (.pdf) or all of the (.cal) files contained in the (.svd) file at once.

[cdfaq.wpd]